



LETTER OF REFERENCE WORK PERFORMANCE – PROPOSED SUGARHILL RESIDENTIAL DEVELOPMENT

I, the undersigned, hereby confirm that Afzelia Environmental Consultants (Pty) Ltd have been appointed for the following:

COMPANY: Afzelia Environmental Consultants (Pty) Ltd
PROJECT DETAILS: Wetland delineation, functionality and risk assessment for the proposed residential estate in the Kingsburgh area of Durban.
NATURE OF WORK: Wetland Habitat Impact Assessment

I rate their performance on this project as follows:

| CRITERIA | POOR | AVERAGE | GOOD | EXCELLANT |
|--------------------------------|------|---------|------|-----------|
| Turn-around times | | | | x |
| Quality of Feedback | | | | x |
| Accessibility and Availability | | | | x |
| Reliability | | | | x |
| Customer Satisfaction | | | | x |

Should you have any queries, please do not hesitate to contact the undersigned.

Yours sincerely,

A handwritten signature in black ink, appearing to be 'A. M. M.', is written over a faint, light blue circular stamp or watermark.