

# LETTER OF REFERENCE FOR WORK PERFORMANCE – TERRESTRIAL ECOLOGICAL IMPACT ASSESSMENT REPORT: PROPOSED KWA THEMA TOWNSHIP LOCATED NEAR SPRINGS, WITHIN THE PROVINCE OF GAUTENG.

I, the undersigned, hereby confirm that Afzelia Environmental Consultants (Pty) Ltd have been appointed for the following:

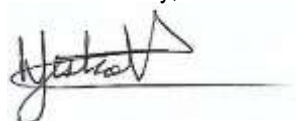
**COMPANY:** Afzelia Environmental Consultants (Pty) Ltd  
**PROJECT DETAILS:** Proposed Kwa Thema Township Located Near Springs, within the Province of Gauteng  
**NATURE OF WORK:** Terrestrial Ecological Impact Assessment

I rate their performance on this project as follows:

| CRITERIA                       | POOR | AVERAGE | GOOD | EXCELLENT |
|--------------------------------|------|---------|------|-----------|
| Turn-around times              |      |         |      | X         |
| Quality of Feedback            |      |         |      | X         |
| Accessibility and Availability |      |         |      | X         |
| Reliability                    |      |         |      | X         |
| Customer Satisfaction          |      |         |      | X         |

Should you have any queries, please do not hesitate to contact the undersigned.

Yours sincerely,



**Wayne Westcott**

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**Regional Manager (KwaZulu-Natal)**

**For Environmental Assurance (Pty) Ltd**

